



## *Promoting Positive Pathways to Adulthood: Frequently Asked Questions (FAQs)*

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**Q. Is there a timeframe in which I need to complete the modules by?**

A. No, there is no timeframe but we would suggest you complete them by the end of 2018.

**Q. How can I request technical support?**

A. Send an email to Project Manager, Leigh Grover: [grovera@pdx.edu](mailto:grovera@pdx.edu).

**Q. Can I retake a module if I don't pass the test?**

A. Yes. If you do not answer at least 7 out of 10 test questions correctly, you will be able to retake the modules and test.

**Q. Is there an option for those with a hearing impairment?**

A. Yes, there are transcripts available for most of the modules. If the particular transcript that you are looking for is not listed, please continue checking back in with the website. We are currently working on those unavailable transcripts.

**Q. What is the best way to use the toolkit exercises?**

A. You could individually reflect on the scenarios and questions, although it may be more meaningful to work through them with someone or a group. If you choose to distribute the toolkit exercises, please attribute them to this project.

**Q. Do I have to participate in data collection or share my information?**

A. Upon registering, you will be asked to complete an optional demographics questionnaire. In order to receive a Certificate of Completion or CEU, you only need to provide your email address and full name. However, we would appreciate it if you would fill out an evaluation survey if sent one.

**Q. What kind of educational level is this designed for?**

A. The first two modules are considered introductory while the others are more advanced. We recommend that anyone who is a peer support provider should take modules one or two.

**Q. Are the modules suitable only for those working in youth mental health?**

A. The modules are suitable for other types of professionals, including peer support providers, who are at different points in their career and work across different service sectors.

**Q. I'm an instructor, can I use this in my classroom?**

A. Yes, we would love that. Please do not post the source of the YouTube videos that are included in the modules.

**Q. Can I post the videos?**

A. No, you may not. Additionally, when you register to take the modules, you will sign an agreement that you will not share the source of the YouTube videos.